

# Avoid Penalties with Our 2027 ONC Compliance Checklist



**FHIR Implementation**



**Patient Access and  
Authorization**



**Payer-to-Payer Data  
Exchange**



**Data Quality**



**Enterprise Data Standards**



**Third-Party App Registration  
& Onboarding**



## FHIR IMPLEMENTATION

✓ Version Adoption

✓ Resource Coverage

✓ **Implementation Approach**

✓ **Interoperability Testing**

✓ Future Roadmap

✓ Which FHIR version(s) (e.g., R4) are currently implemented or planned, and for which use cases (claims, clinical data, etc.)?

✓ How many and which FHIR resources (e.g., Patient, Coverage, Claim) have you successfully implemented or mapped?

✓ Are you building FHIR capabilities internally, or do you rely on a third-party platform or vendor solution?

✓ How do you test your FHIR APIs for interoperability with external partners (e.g., connectathons, sandbox environments)? (If Applicable)

✓ What is your roadmap for expanding FHIR support to additional resources or newer versions (e.g., FHIR R5)? (If Applicable)

## PATIENT ACCESS AND AUTHORIZATION

✓ Patient-Facing Tools

✓ **Consent & Authorization Workflow**

✓ User Experience

✓ Data Granularity

✓ **External Application Access**

✓ Which platforms (patient portal, mobile apps) enable members to view and manage their health data?

✓ Describe your process for capturing and managing patient consent for data sharing with external applications.

✓ Have you conducted user testing or satisfaction surveys to gauge ease-of-use for patient data access?

✓ Can patients control the granularity of data they share (e.g., specific data types, date ranges)?

✓ What safeguards ensure only authorized third-party apps can request and retrieve patient data?

## PAYER-TO-PAYER DATA EXCHANGE

✓ Data Sharing Framework

✓ Coverage & Claims History

✓ Automation Level

✓ Data Governance in Exchanges

✓ Error Handling

✓ Which standards/protocols (e.g., FHIR-based, X12) are used for data transfers with other payers (transitions of coverage, claims history)?

✓ How do you exchange member coverage details or claims histories with other payers upon coverage transitions?

✓ Is data exchange largely automated, or does it rely on manual processes or batch files?

✓ What agreements or data use policies ensure security and privacy when exchanging data with other payers?

✓ How do you address discrepancies or errors in data exchanged between payers (reconciliation, dispute resolution)?

## DATA QUALITY

✓ Quality Definition

✓ Validation Rules

✓ Exception Handling

✓ Monitoring and Reporting

✓ Continuous Improvement

✓ How do you define data quality (e.g., completeness, accuracy, timeliness) in the context of interoperability?

✓ What automated tools or scripts check data for compliance with internal quality rules (e.g., format, code validity)?

✓ When errors are detected (e.g., missing fields, invalid codes), how do you correct or escalate them?

✓ Do you generate regular data quality reports (error rates, completeness percentages) and who reviews them?

✓ How do you incorporate feedback loops (e.g., from downstream systems) to continually improve data quality?

## ENTERPRISE DATA STANDARDS

✓ Standard Code Sets

✓ **Local-to-Standard Mappings**

✓ **Compliance Monitoring**

✓ Governance Oversights

✓ Exception Management

✓ Which standard code sets (ICD-10, SNOMED, LOINC) does your organization use, and are they consistently applied across systems?

✓ Do you maintain mappings from local/proprietary codes to standard terminologies, and how often are they updated?

✓ How do you monitor internal systems for consistent use of standardized code sets?

✓ Does your data governance team oversee the adoption and updates of enterprise data standards?

✓ What happens when a specific data element cannot be mapped to a recognized standard code (exception management)?

## THIRD-PARTY APP REGISTRATION & ONBOARDING

✓ Workflow Registration

✓ **Security Requirements**

✓ Technical Documentation

✓ Certification & Attestation

✓ **Monitoring & Revocation**

✓ What is your formal process to register and validate third-party apps seeking API access?

✓ How do you communicate security and privacy requirements to third-party developers?

✓ Do you provide a developer portal or sandbox environment for third parties to test integrations?

✓ Are third-party apps required to certify or attest to compliance with industry standards (e.g. CAPT, HL7 FHIR) before going live?

✓ What triggers an app's access to be limited or revoked (suspicious activity, policy violation), and how is this enforced?